

New Research Documents How Organizations Struggle With Project Controls

AMBLER, PA /Send2Press Newswire/ – A survey reported in “Chief Project Officer” (www.chiefprojectofficer.com) reveals that projects suffer from lack of focus including essential planning, scheduling, and monitoring functions.

Of the senior project management practitioners responding to the survey, half reported that their organizations perform project control functions average to poorly.

The survey also shows that most organizations do not recognize project controls as a specific job role. Project control functions are typically performed by project managers, who either report to a centralized project office or to specific departments within their organization.

The most challenging functions include educating the project team on proper project management processes; estimating project cost; and managing the process of issue, risk, and change control.

To meet this challenge more organizations are removing the intensive planning and controls work from the project manager and building these responsibilities into a formal project controller position.

Establishing the role of project controller is proving to have positive impact on project performance and success rates. In fact, State Farm Insurance Company has installed project controllers and experienced immediate improvements. Jeanne Childers, Director of State Farm’s Systems Project Office, states, “We’ve been using the project planner role for the past six years, and with solid results. By utilizing this role we’ve been able to expand the capacity of our project managers to handle more projects concurrently.”

The results of this survey can be found on the webzine, <http://www.chiefprojectofficer.com>.

About CPO Media Inc:

Chief Project Officer is the only independent media whose mission is providing the resources; case studies, methods and techniques senior-level managers must apply to managing a complex portfolio of projects.

In addition to feature articles and expert columnists, Chief Project Officer reports on the people, companies, technologies and ideas that are transforming business and government through project and strategic management.

Unlike other publications, [chiefprojectofficer.com](http://www.chiefprojectofficer.com) addresses the senior-level

manager of projects at the strategic-level, incorporating a broader scope than publications that focus on single departments, such as IT/IS.

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