

# Dialpad Integrates PSTN 911 Service with Broadband Phone Devices and Products

MILPITAS, Calif. – April 27 (SEND2PRESS NEWSWIRE) – Dialpad Communications, Inc., a leading global provider of Voice over Internet Protocol (VoIP) services, today confirmed the integration of PSTN 911 service on its unlimited calling plan, DialpadUSA. The \$11.99 unlimited calling plan available to consumers nationwide, is designed to work in conjunction with a local phone subscription and not as a replacement of a users' underlying PSTN service. The service comes with a broadband adapter, the dpPhone, which bridges the gap between VoIP and the traditional telephone network (PSTN) by combining the two services into one phone.



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*Caption: The dpPhone connects to both a user's existing phone line as well as to the Internet to seamlessly move 911 and local calls to the PSTN while sending long distance and international calls through Dialpad.*

"We have long realized the importance of a fully-functioning and integrated 911 services to our end users," said Dialpad's CEO Craig Walker. "This is why we designed DialpadUSA and the dpPhone to work with a user's local phone service rather than to replace it. Since virtually all DSL users and customers with alarm systems are required to keep an underlying PSTN service, we felt it was better to leverage the benefits of this local phone service

rather than to replicate those features. This is why we market DialpadUSA as a compliment to the PSTN rather than a replacement and why we don't allow porting of existing numbers to a Dialpad account."

With DialpadUSA, all 911 calls, as well as any calls made during a power or network outage, will be routed through the user's existing local phone service. "It is crucial for consumers to know that when they pick up the phone and dial 911 the call will be handled exactly as they expect it to be," Mr. Walker continued. "With our new DialpadUSA service, we are responding to these users' needs and letting them keep the reliability of PSTN that they have come to expect in times of crises, such as power and network outages, and 911 emergencies, while offering them an award-winning VoIP service at a fraction of the cost of our competitors."

Recent studies show that the number of DSL subscribers in the U.S. grew at a rate of 47% in the fourth quarter of 2004, compared to 28% growth for broadband cable users, with more than 13 million DSL users to date. Virtually all of these users are required to keep their underlying PSTN service, as the FCC ruled recently that phone companies are no longer required to offer DSL without phone service (also known as "naked DSL") to customers. These DSL users and others who are not ready to completely switch to a VoIP-only solution are the target market for DialpadUSA.

"The advantage of combining the PSTN and VoIP services, rather than wholly replacing the PSTN service, is that it solves the problems that have most vexed the VoIP providers in the U.S.; namely, how to make outbound phone calls in times of power or network outages, how to integrate with the existing 911 system, and how to make all of the phone jacks in the house work for incoming calls," Mr. Walker continued. "DialpadUSA resolves all of these issues and allows a user to have unlimited local, local toll and long-distance calling for a very low monthly price."

#### About Dialpad Communications

Dialpad Communications, Inc. was founded in 1999 and has been a leading provider of high-quality Internet calling services since its introduction, generating over 300 million calls and 2 billion minutes of VoIP to PSTN services to and from users in more than 200 countries worldwide. Dialpad's patented technology has made it the Internet's best phone call, with a large portfolio of services designed to bring the benefits of VoIP to all consumers around the world. The company is based in Milpitas, CA and can be reached at [www.dialpad.com](http://www.dialpad.com). Dialpad Communications, Dialpad and the Dialpad logo are trademarks of Dialpad Communications, Inc., and are registered in certain jurisdictions.

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