

Leading Contact Center Solution Providers Transforming Industry – TouchStar Software Acquires Digisoft Computers, Inc.

DENVER, Colo. – Sept. 26 (SEND2PRESS NEWSWIRE) – TouchStar Software's acquisition of New York-based Digisoft Computers, Inc. successfully consummates a formidable contact center solutions enterprise! With these two powerhouses under a single roof, this signifies to the call center industry that they can now experience best-in-class predictive dialer and ACD solutions in tandem with the leading scripting tool available on the market today.

Steve Bederman, TouchStar Software CEO & President, summarizes the industry impact:

The breadth of this merger of products and development talents is far-reaching! Bringing together more than 30-years of proven software development experience, over 80 employees and 900 customers, this partnership between TouchStar and Digisoft represents a coup for the entire industry. First, it creates a comprehensive source for contact center software technologies. Second, TouchStar Software's matchless reputation for development, service and support – balanced with Digisoft's positioning as a leading scripting developer – creates a superior offering to the industries we serve.

Clients of both TouchStar and Digisoft will experience seamless continuity, along with incomparable integrity on current services' delivery. For future customers, our joint product offerings will increase the overall value of investing in these mission-critical products. Given our keen understanding of the global contact center landscape, we believe industries built around these technologies will quickly realize the unique performance potential represented by this undertaking!

TouchStar Software Corporation is a privately held developer of software based contact center solutions with headquarters in Denver, Colorado, and offices now in Manhattan, New York; Leeds, England; and, Manila, Philippines, providing around the clock customer support.

News issued by: TouchStar Software

#

Original Story ID: (833) :: 2005-09-0926-002

Original Keywords: TouchStar, Steve Bederman, Denver, contact center software, ACD solutions, Digisoft, computers, industry, call center TouchStar Software