# LiveRepair.com Extends the Range of Supported Products to Provide Complete Service to PC Users

**In a constant pursuit for the highest service quality, LiveRepair.com widens the range of supported computer software and hardware products, other digital equipment.**

THORNWOOD, NY (SEND2PRESS NEWSWIRE) — LiveRepair.com (www.liverepair.com), a leading provider of remote support services, changes its list of officially supported products to reflect the most recent changes in IT, as well to communicate the improved level of support to customers. LiveRepair.com now provides coverage for the most popular consumer technologies available today on the high-tech market.

Striving to further increase quality of computer support service and to meet the challenge of providing adequate support to modern technologies, LiveRepair.com conducts a rigorous analysis of the most popular technologies available today on the high-tech market. As a result of this analysis, the company's existing knowledge base has been broadened with solutions to support the most recent computer-related hardware and software products.

LiveRepair.com's policy always has been to help customers with any inquiry they might have. So most of these products were supported previously, but a standard disclaimer was used to warn the user that the product was not on the officially supported list. Now, after the company had sufficient exposure to the most recent products and technologies to guarantee support quality, the products are added to the list of officially supported products. For example, devices like flash-based drives and memory cards were supported on a regular basis by LiveRepair.com's technical support staff. So the supported products list now reflects this type of storage media and equipment which is widely used in everyday life.

The new list is very extensive: it covers personal computers that work under the Windows family of operating system (from the "ancient" Windows 98 SE up to Windows XP, including the "hottest" Windows XP Media Center Edition), as well as handheld devices, digital cameras and camcorders, various multifunctional devices, multimedia software (CD/DVD burning, image viewing, etc.) and gaming. Special attention is paid to the SOHO needs: network setup and configuration, including wireless networks and Internet connection, file and printer sharing. Proper and up-to-date configuration of security software and privacy protection becomes increasingly important in the modern digital world. Therefore, protection against viruses, spyware, annoying adware and other common security threats has a special place on the list.

The full list of supported products is available at .

LiveRepair.com goes beyond traditional technical support, setting new service

standards in providing 24×7 remote assistance to ensure trouble-free PC functionality. This full-spectrum service includes pre-purchase advice for computer hardware and software, quick and competent advice on its compatibility and functionality, installation and troubleshooting, network setup, security audit and privacy protection, system configuration, maintenance and optimization, and much more.

"Ability to provide support for a wide range of computer-related software, hardware and peripheral devices is of utmost priority to us as a provider of support services," says Larry Sheremetyev, Director of Business Development, Marketing and Sales at LiveRepair.com. "With instant access to 24×7 help desk, our customers are backed by technical experts that have solutions to troubleshoot virtually any modern consumer-oriented technology."

This new list of officially supported products positively affects the services provided directly by LiveRepair.com: TekOnline (tekonline.liverepair.com), Ask Dr. Tech (www.askdrtech.com), and LivePCsupport (www.livepcsupport.net); as well as almost one hundred channel customers worldwide that resell the standard support packages.

About LiveRepair.com (www.liverepair.com)

LiveRepair.com, founded in 1999, provides cost-effective 24×7 PC technical support and maintenance services online for individual users and enterprises. Combining proprietary automated remote PC diagnostic software with high-quality technical support from seasoned support experts, LiveRepair.com offers round-the-clock service at affordable prices. LiveRepair.com pays special attention to the needs of small office/home office users (SOHO), small- and medium-sized enterprises (SMEs).

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