

# Dialpad Launches Unlimited Calling to the U.S. and Canada for \$11.99 Per Month: DialpadUSA

**Award-Winning Service is Now Available at Half the Price of Competitors**

MILPITAS, CA /Send2Press Newswire/ – Dialpad Communications, Inc. (www.dialpad.com), a leading global provider of Voice over Internet Protocol (VoIP) services, today announced the availability of its new unlimited calling service, DialpadUSA. Now available to consumers nationwide, DialpadUSA allows users to make unlimited calls to the United States (U.S.) and Canada for a low monthly fee of \$11.99. In addition, the new service comes with a broadband adapter, the dpPhone, which bridges the gap between VoIP and the traditional telephone network (PSTN) by combining the two services into one phone.



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\*Photo Caption:  
Dialpad dpPhone(tm) Broadband Phone.

DialpadUSA(tm) subscribers are afforded the best of both the traditional and VoIP calling worlds, as they are able to continue receiving incoming calls on their traditional PSTN lines, and place outgoing calls using their Dialpad(R) account through the same telephone. All 911 calls, as well as any calls made during a power or network outage, will be routed through the user's existing

PSTN service. In addition, the dpPhone(tm) also improves on industry standards by offering a built-in router, allowing its use without requiring the purchase of a separate router or home network.

“With DialpadUSA, we set out to create a product that delivers the cost savings of VoIP, and still supports the many PSTN features that users care about,” said Craig Walker, CEO, Dialpad. “The continued rise of DSL penetration in the U.S. has created a contingency of broadband users who are forced to keep their underlying PSTN service even if they want to switch to VoIP. With this new service, we are responding to these users’ needs and providing them with all the reliability of PSTN that they have come to expect in times of crises, such as power and network outages, and 911 emergencies, while offering them an award-winning VoIP service at a fraction of the cost of our competitors.”

A recent report by the Federal Communications Commission (FCC) shows that the number of DSL subscribers in the U.S. grew at a rate of 20% in the first half of 2004, compared to 13% growth for broadband cable users, with more than 11 million DSL users to date. These users are required to keep their underlying PSTN service, as the FCC ruled that the phone companies were no longer required to offer unbundled network elements to their competitors; DialpadUSA is generally targeted at these DSL subscribers, as well as to other broadband users who are not willing to completely cut the cord with their telephone company.

DialpadUSA provides users with a seamless calling experience; the service (and its device) requires no onsite technical support for installation and set-up, and customers can still receive calls through every telephone jack in the home. DialpadUSA lets users make e911 calls through their local phone company, allows calls to be placed during power or network outages, and is easily used from remote locations through Dialpad’s softphone, which is accessible for free from any PC in the U.S., and can be used on virtually any Internet connection – including dial-up.

“The advantage of combining the PSTN and VoIP services, rather than wholly replacing the PSTN service, is that it solves the problems that have most vexed the VoIP providers in the U.S.; namely, how to make outbound phone calls in times of power or network outages, how to integrate with the existing 911 system, and how to make all of the phone jacks in the house work for incoming calls,” Mr. Walker continued. “DialpadUSA resolves all of these issues and allows a user to have unlimited local, local toll and long-distance calling for a very low monthly price.”

For additional information or to sign up for dialpadUSA, please visit our Web site, [www.dialpad.com](http://www.dialpad.com), or send an email to [info@dialpad.com](mailto:info@dialpad.com).

#### About Dialpad Communications

Dialpad Communications, Inc. was founded in 1999 and has been a leading provider of high-quality Internet calling services since its introduction, generating over 300 million calls and 2 billion minutes of VoIP to PSTN services to and from users in more than 200 countries worldwide. Dialpad’s

patented technology has made it the Internet's best phone call, with a large portfolio of services designed to bring the benefits of VoIP to all consumers around the world. The company is based in Milpitas, CA and can be reached at <http://www.dialpad.com>. Dialpad Communications, Dialpad and the Dialpad logo are trademarks of Dialpad Communications, Inc., and are registered in certain jurisdictions.

News issued by: Dialpad Communications, Inc.

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Original Story ID: (28) :: 2005\_01\_0106-002

Original Keywords: VoIP, Internet Telephony, Broadband Phone, IP Phone, Internet Phone, Long Distance, dialpad, dial pad Dialpad Communications, Inc.