

ENow Launches New Monitoring and Reporting Tool for BlackBerry Enterprise Server

ORANGE, Calif., Feb. 2 (SEND2PRESS NEWSWIRE) – ENow, inc., innovative leaders in the development of software to simplify Microsoft Exchange system management, today announced the formal launch of Mailscape for BlackBerry(R) Enterprise Server.



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Mailscape for BlackBerry Enterprise Server is a unique and innovative systems management tool that provides monitoring and reporting capabilities that will help administrators ensure that their users wireless mobile devices stay connected.

Mailscape for BlackBerry Enterprise Server includes many features that will help administrators and help desk personnel monitor and prevent outages. Instead of contemplating where the breakdown in the BES communication cycle occurred, they now will be able to quickly pin point the root cause of the issue.

“There are many components that are involved in having email successfully delivered to a BlackBerry. Is the issue with a user’s device, the wireless

carrier or the BES server? Mailscape for BlackBerry Enterprise Server takes the guess work out of the troubleshooting,” said Curtis Blake, Chief Technical Officer of ENow, inc.

All too often, help desk personnel are notified by the end user because they do not have the appropriate tools to detect and prevent the problem. Mailscape for BlackBerry will not only help monitor all the vital components of your BlackBerry infrastructure, but also provide insight into your deployment with its rich reporting capabilities.

Mailscape is a unique and innovative systems management tool that automates and streamlines Microsoft Exchange server and BlackBerry Enterprise Server monitoring, reporting, and administration. Mailscape was recently selected the winner in the Exchange Server Administration Add On by MExchange.org.

Mailscape for BlackBerry Enterprise Server is available now through ENow’s global network of value-added resellers and distributors.

About ENow, inc.

ENow is a Microsoft Gold Certified Partner specializing in high-end Exchange consulting and the development of software to simplify Exchange system management. The company’s flagship product is an innovative utility called Mailscape that provides administrators with a “one-look dashboard view” of the entire Exchange environment.

About Research In Motion (RIM)

Research In Motion (RIM) is a leading designer, manufacturer and marketer of innovative wireless solutions for the worldwide mobile communications market. RIM was founded in 1984.

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