

TTI Wins Large WinCall Call Accounting Client

WALNUT CREEK, Calif., Feb. 25 (SEND2PRESS NEWSWIRE) – TeleManagement Technologies, Inc. (TTI), the leader in Telecom Expense Management (TEM) software solutions (WinBill®) and [Enterprise Call Accounting](#) and CDR reporting software solutions (WinCall®), is pleased to announce that they have been selected by a major New York based Financial Institution to deliver WinCall® Call Accounting solution to 50 locations covering NEC®, Nortel® and Cisco® PBX switches both analog and VoIP. TTI is providing WinCall® Call Accounting solution for the tracking of all PBX/VoIP call record information including WinCall® on the Web reporting tool and HR/ERP Integration.

“TTI is proud to be chosen by our client to handle the enterprise wide call accounting and CDR reporting for such a large and well-known financial company. WinCall® was chosen to replace a competitor’s solution based on WinCall’s robust reporting capabilities, flexible user interface and WinCall’s overall ease of use,” states TTI Co-founder Mike Williams.

Among its many features, WinCall® provides automated directory Add/Change and Disconnects, Automated e-mail distribution of Reports, VoIP Optimization Analytics and the most flexible report query tool in the marketplace. Companies have been able to save thousands of dollars by reducing unused phone lines, better manage the telecom inventory and provide meaningful traffic reporting to Engineers.

WinCall® automates the integration to PBX Administration Tools, Active Directory and other Directory Database types. Call Accounting Directory Changes are now fully automated and more accurate for better inventory, charge back and lookup requirements. With WinCall’s powerful interface, companies can configure the tool to provide custom field naming schemes and structure internal requirements for voice, data, wireless and all other IT services. Managers can easily review call activity, productivity and exception reports with the Web Reporting interface allowing quick and easy dashboard reporting.

Multiple PBX/VoIP systems can be automatically polled from WinCall® and either managed from within an organization or hosted for a complete outsourced solution.

About TeleManagement Technologies, Inc. (TTI):

TTI, headquartered in Walnut Creek, CA, is recognized as the most experienced TEM vendor in the marketplace. Since 1987, TTI has demonstrated its ability to quickly adapt and develop solutions for ever-changing telemanagement challenges. TTI’s product offerings include WinBill® TEM (Wireline and Wireless Telecommunications Expense Management), WinBill Order Desk, Wireless Help Desk, WinCall® (Enterprise Call Accounting) and extensive professional services that include audit, consulting, and contract negotiations for both landline and wireless communications services.

TTI's products can be delivered in various formats: licensed, hosted or on a subscription basis. TTI's solutions are focused on giving organizations the ability to manage, monitor, and order all of their telecommunications and IT services through a secure, centralized hub. TTI's expense management offerings serve many Fortune 500 companies in various industries as well as many government and utility organizations.

For more information, visit www.wincall.com or call 925-946-9800.

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financial locations

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