

# Dougherty's Restaurant and Pub Earns a Second Consecutive CMUS Talk of the Town Customer Satisfaction Award

DENVER, Colo., May 17, 2011 (SEND2PRESS NEWSWIRE) – For the second consecutive year, Dougherty's Restaurant & Pub has earned the prestigious CMUS Talk of the Town Customer Satisfaction Award. With a 4.5-star rating in the Nightlife category in 2010, the restaurant garnered a 4.5-star rating in the Restaurants category for 2011.

The award, presented by Talk of the Town News, Customer Care News magazine and Celebration Media U.S. (CMUS), honors companies and professionals that provide excellent customer service as reported by their customers through no-cost, user-review websites, blogs, social networks, business rating services, and other honors and accolades. This data is analyzed by a team of researchers who calculate a company's CMUS Power Rating™. Only those that receive a 4-star to 5-star rating receive the CMUS Talk of the Town Customer Satisfaction Award.

With highly acclaimed food, including stuffed burgers and shepherd's pie, Dougherty's has been dubbed a great place to relax and have some drinks and a good meal. Additionally, its Happy Hour with 25-cent hot wings, two-for-one premium drafts and \$3 well drinks, draws a big crowd. A game room, separate from the dining room; a juke box; and a friendly staff round out this local restaurant's offerings.

According to Wes Ingram of Dougherty's, the restaurant is proud of receiving the CMUS Talk of the Town Customer Satisfaction Award for the second year. "Excellent customer service means caring – caring enough to make sure every single aspect of your guests' experience at your establishment is as close to perfect as you can make it," he says. "It means saying 'thank you' and meaning it. Your guests are the lifeblood of your existence; if you treat them as such, perhaps you will be lucky enough to see them again."

The restaurant's staff is a key factor in its success, according to Ingram. "They know how much we care for them and for our guests and for the business. We work as a team towards a common goal," he says.

Serving the community as a whole is important for Dougherty's. "We also enjoy giving back to the community by participating in several charity events during the year and supporting many local organizations, including a Firefighter Appreciation Party, the Leukemia & Lymphoma Society, Ambucs of Denver and the Denver Gaels Gaelic Athletic Association Club," says Ingram.

Dougherty's Restaurant & Pub is located at 5 E. Ellsworth Ave. in Denver, CO, 80209. For more information, call 303-777-5210 or visit [www.doughertysrestaurant.com](http://www.doughertysrestaurant.com) .

**About the Award and Sponsors:**

This is the third year CMUS, Talk of the Town News and Customer Care News have honored companies for achieving high levels of customer satisfaction. Among the types of organizations and professionals eligible to receive the award are hospitals, dentists, accountants, physical therapists, veterinarians, optometrists, insurance, chiropractors, lawyers, financial planners, restaurants, bakeries, event centers, home improvement companies, florists, spas, salons and mortgage companies.

For more information about the award or its sponsors, please contact CMUS and Talk of the Town News at 877-498-6405.

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