

# TeleManagement Technologies, Inc. Takes Top Honors in Annual State of the Industry Report for Telecom Expense Management (TEM)

WALNUT CREEK, Calif., June 1, 2011 (SEND2PRESS NEWSWIRE) – AOTMP has announced the results of its latest “State of the Industry Series report, Enterprise Satisfaction of 16 Fixed and Mobile Management Activities,” revealing TeleManagement Technologies, Inc. (TTI) as the highest ranked telecom expense management company as rated by enterprises in six of the most commonly performed TEM activities. The survey queried enterprises ranging from Fortune 500 companies to small and medium size businesses on 16 core criteria across both fixed and mobile telecom activities.

The six most commonly rated activities included invoice processing, reporting and analysis, auditing, optimization, asset / inventory management and service inventory management. TTI ranked highly throughout the survey, finding itself among the top 10 rated companies in 70 percent of the total survey criteria for TEM and WMM management. They were rated in the top five companies in 53 percent of the criteria, and achieved high marks in both fixed services (TEM) and wireless services (WMM). Aggregated results across the six most commonly performed activities rank TTI in 1st place for TEM services and 4th for wireless and mobility services.

“TTI works very hard to deliver the best combination of service and technology in the marketplace. We’re honored to be ranked first among TEM providers and fourth among mobility providers WMM in client satisfaction,” said G. Michael Williams, President and CEO. “The fact that our clients and the industry appreciate what we do only reinforces our commitment to focus on quality, affordable enterprise IT solutions.”

The results reinforce TTI’s position as a leader in the telecom expense management and call accounting industries, especially as a service provider to large enterprises. In AOTMP’s study, 48 percent of responding enterprises were large organizations with over \$1 billion in annual revenue.

“These results illustrate that TeleManagement Technologies, Inc. is a market leader at the top of the enterprise satisfaction scale in both fixed and mobile telecom management disciplines,” said Timothy C. Colwell, SVP Global Performance Management, AOTMP. “Customer satisfaction with a TEM or WMM supplier is a true achievement in a marketplace where customer expectations are high and results are in demand.”

TTI is making the report available free of charge to those interested in getting the complete results. To sign up for a copy of AOTMP’s 2011 State of the Industry Report, including the top 10 ranked companies for 16 TEM and 16 WMM criteria, visit TTI’s website here: [www.telmantec.com](http://www.telmantec.com) .

**About AOTMP:**

AOTMP, an information services company, is a leading authority on driving efficiency and performance into enterprise fixed and mobile telecom environments. Working hand-in-hand with both enterprises and industry suppliers, AOTMP leverages information to drive results. Organizations seeking to reach peak performance turn to AOTMP's industry thought leaders, global knowledge, proprietary performance index, certification programs, and unparalleled benchmarking data for a complete environment management approach. For more information, visit [www.aotmp.com](http://www.aotmp.com) .

**About TeleManagement Technologies, Inc.:**

TeleManagement Technologies, Inc (TTI), headquartered in Walnut Creek, Calif., is recognized as the most experienced Telecom Expense Management vendor in the marketplace. Since 1987, TTI has demonstrated its ability to quickly adapt and develop solutions for ever-changing telecom management challenges. TTI's product offerings include WinBill® TEM (Wireline & Wireless Telecommunications Expense Management), WinBill Order Desk, Wireless Help Desk, WinCall® (Enterprise Call Accounting) and extensive professional services that include audit, consulting, and contract negotiations for both landline and wireless communications services.

TTI's products can be delivered in various formats: licensed, hosted or on a subscription basis. TTI's solutions are focused on giving organizations the ability to manage, monitor, and order all of their telecommunications and IT services through a secure, centralized hub. TTI's expense management offerings serve many Fortune 500 companies in various industries as well as many government and utility organizations. More information: [www.telmantec.com](http://www.telmantec.com) .

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