

Federico's Supper Club Earns a Second Straight CMUS Talk of the Town Customer Satisfaction Award

VANCOUVER, B.C., Canada, June 14, 2011 (SEND2PRESS NEWSWIRE) – For the second consecutive year, Federico's Supper Club has earned the CMUS Talk of the Town Customer Satisfaction Award with a 4-star rating in the restaurants category. The award, presented by Talk of the Town News, Customer Care News magazine and Celebration Media U.S. (CMUS), honors companies and professionals that provide excellent customer service as reported by their customers through no-cost, user-review websites, blogs, social networks, business rating services, and other honors and accolades.

This data is analyzed by a team of researchers who calculate a company's CMUS Power Rating™. Only those that receive a 4-star to 5-star rating receive the CMUS Talk of the Town Customer Satisfaction Award.

Serving the Vancouver area for more than a decade, Federico's Supper Club was established with the intent of reviving the days of dine and dance. Since then it has evolved into much more with authentic Italian cuisine, live music and entertainment ranging from comedy to international dance performances. "Our goal is to 'transport' guests with our style of cuisine, the retrospective music and the 'feel good' atmosphere of the supper club, which not many competitors can boast," says Brunella Gaudio, general manager of Federico's Supper Club.

Gaudio says there is something for everyone at Federico's Supper Club – a factor that distinguishes it from other dining, live music or entertainment venues in Vancouver. "It is a 'family' brand, and the intent is to offer guests an experience unlike anything in the city."

In addition to receiving the Talk of the Town Award for two straight years, Federico's Supper Club's success has most recently been recognized by The Italian Chamber of Commerce, which presented the restaurant with "The Italian Quality Seal Certification," a designation presented to restaurants around the world for excellence in authenticity, creativity and use of traditional ingredients in Italian cuisine. To date, only three restaurants in Vancouver have received this honor.

There are several key elements that have led Federico's Supper Club to earn such high customer satisfaction marks. The team behind the restaurant, which includes Owner and Showman Federico Fuoco, Executive Chef Romy Prasad, Sommelier and Service Manager Joe Borean, and General Manager Brunella Gaudio, is dedicated to serving customers and providing an excellent experience. "'Welcoming hospitality' is a key element of our service – consistent with the open-arm attitude toward guests in the Italian culture," says Gaudio. "The service we provide is based on the passion we have for what we do. From the kitchen to the front-end to the musicians and performers, the

management team seeks to meet expectations and fulfill a unique vision, which has led to the achievement of the Talk of the Town Customer Satisfaction Award.”

Federico’s Supper Club is located at 1728 Commercial Dr. in Vancouver. For more information about the restaurant and upcoming events, call 604-251-3473 or go online at www.federicossupperclub.com .

About the Award and Sponsors:

This is the third year CMUS, Talk of the Town News and Customer Care News have honored companies for achieving high levels of customer satisfaction. Among the types of organizations and professionals eligible to receive the award are hospitals, dentists, accountants, physical therapists, veterinarians, optometrists, insurance, chiropractors, lawyers, financial planners, restaurants, bakeries, event centers, home improvement companies, florists, spas, salons and mortgage companies.

For more information about the awards or its sponsors, please contact CMUS and Talk of the Town News at 877-498-6405.

News issued by: Celebration Media U.S.



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Original Story ID: 2011-06-0614-005 (7045) :: 2011-06-0614-005-Federicos-Supper-Club

Original Keywords: Federicos Supper Club, CMUS, Talk of the Town News, Customer Care News, Celebration Media US, British Columbia, dining, restaurant, food, Vancouver Canada business news, OLO Celebration Media U.S. Vancouver British Columbia, Canada VANCOUVER, B.C.

Alternate Headline: Talk of the Town News, Customer Care News magazine and Celebration Media U.S. award Vancouver-based Federico's Supper Club

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