

e2b technologies Recognized for Outstanding Customer Service by Epicor

CHARDON, Ohio, July 6, 2011 (SEND2PRESS NEWSWIRE) – e2b technologies (www.e2btek.com), a business software and consulting services company based in Chardon, Ohio, announced today that it was recently recognized by Epicor Software Corporation, a global leader in business software solutions for manufacturing, distribution, retail and services organizations, for providing outstanding customer service.

The 2011 Customer Satisfaction Award was presented to e2b technologies at Epicor's annual Momentum Partner Conference in Minneapolis, Minnesota. The award acknowledges e2b technologies as having the highest average customer satisfaction score among Epicor reselling partners in the Americas.

"We are truly honored to be recognized by Epicor, and more importantly, by our customers, with this prestigious award. Customer service has and will always be the cornerstone of our business," said Lynne Henslee, e2b technologies owner. "This recognition is a testament to the dedication of our entire team – sales, development, consulting, support, and finance."

An Epicor partner for nearly four years, e2b technologies sells, supports, and implements Epicor 9 enterprise resource planning (ERP) for distribution, manufacturing, and service companies throughout the Great Lakes region and North America.

"e2b technologies exemplifies the profile of an ideal partner," said Patrick Coulbourne, senior channel director at Epicor. "e2b has the unique and rare mix of business process knowledge, industry best practices, and in-depth product expertise necessary to successfully deploy Epicor 9 for our mutual business customers."

About Epicor Software Corporation:

Epicor Software Corporation www.epicor.com (recently combined with Activant Solutions Inc.) is a global leader delivering business software solutions to the manufacturing, distribution, retail and services industries. With nearly 40 years of experience, Epicor has more than 33,000 customers in over 150 countries. Epicor enterprise resource planning (ERP), point of sale (POS), supply chain management (SCM), and human capital management (HCM) enable companies to drive increased efficiency and improve profitability. With a history of innovation, industry expertise and passion for excellence, Epicor inspires customers to build lasting competitive advantage.

About e2b technologies:

e2b technologies (www.e2btek.com) sells, supports, and implements Epicor 9, SAP Business ByDesign, SingleSource SM-Enterprise, and Sage ERP MAS 500 enterprise resources planning (ERP) accounting software for distribution, manufacturing and service companies. Specialized solutions are available for automotive, HVAC & plumbing, food and beverage, high technology, professional

services, and other businesses.

Epicor® is a registered trademark of Epicor Software Corporation. Other trademarks referenced are the property of their respective owners.

News issued by: e2b software



Send2Press® Newswire

Original Image: https://send2pressnewswire.com/image/11-0505-e2btek_72dpi.jpg

#

Original Story ID: 2011-07-0706-002 (7089) :: 2011-07-0706-002

Original Keywords: Lynne Henslee, Patrick Coulbourne, Epicor Software Corporation, e2b teknologies, business software solutions for manufacturing, distribution, retail and services organizations, Ohio business news, ERP, Epicor 9, enterprise resource planning, Momentum Partner Conference e2b software Chardon Ohio CHARDON, Ohio

Alternate Headline: Epicor recognizes e2b teknologies for Outstanding Customer Service

NEWS ARCHIVE NOTE: this archival news content, issued by the news source via Send2Press Newswire, was originally located in the Send2Press® 2004-2015 2.0 news platform and has been permanently converted/moved (and redirected) into our 3.0 platform. Also note the story "reads" counter (bottom of page) does not include any data prior to Oct. 30, 2016. This press release was originally published/issued: Wed, 06 Jul 2011 09:59:02 +0000