

Angie's List Awards Medical Care Alert the Super Service Award for 2nd Consecutive Year

NOVI, Mich., Jan. 14, 2014 (SEND2PRESS NEWSWIRE) – Medical Care Alert has earned the 2013 Angie's List Super Service Award for the second year in a row, in recognition of superior customer service. This recognition is awarded only to the top 5 percent of all companies rated on Angie's List with an overall "A" rating and consistently high marks from subscribers.

Medical Care Alert is a national provider of emergency medical alert systems for senior citizens, providing 24/7 monitoring and protection in the event of a fall or other emergency situation.

"Receiving the Angie's List Super Service Award the first time was a great honor," said Bryan Stapp, President of Medical Care Alert. "Winning it two years in a row says a lot about how we treat our customers like our own family members."

Stapp also noted Medical Care Alert has an overall "A" rating with Angie's List readers, plus an "A" rating as an Accredited Member of the Better Business Bureau.

"Only about 5 percent of the companies Medical Care Alert competes with are able to earn our Super Service Award," said Angie's List Founder Angie Hicks. "It's a mark of consistently great customer service."

Angie's List Super Service Award winners meet strict eligibility requirements, including an "A" rating in overall grade, recent grade, and review period grade; company must pass a background check, have a complete profile, and be in good standing abiding by Angie's List guidelines.

About Medical Care Alert:

Medical Care Alert's "Help At The Push Of A Button" medical alert monitoring service provides independence and peace of mind for thousands of seniors and their families in all 50 states. Systems cost around \$1 day, with nothing to buy and no long term contracts. The company has an A rating with the BBB and with Angie's List, and twice received the Angie's List Super Service Award. Learn more at <http://www.MedicalCareAlert.com/>.

In addition to Medical Care Alert's award winning customer service, the company offers the latest state-of-the-art medical alert device technology. Modern medical alert system technologies include innovations such as: wireless mobile medical alert systems with GPS tracking that go anywhere; automatic fall detection pendants to signal a fall without pressing a button; 2-way voice pendants allowing users to speak directly into the pendant; and cellular medical alert systems that do not require a traditional land line phone.

About Angie's List:

Angie's List helps consumers have happy transactions with local service professionals in over 550 categories of service, from home improvement to health care. More than 2 million paid households use Angie's List to gain unlimited access to local ratings, exclusive discounts, the Angie's List magazine, and the Angie's List complaint resolution service.

* Video: <http://youtu.be/DkAaH7dpX6s> .

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