

Capacity appoints Darren Lavelle new Vice President of Client Services

NORTH BRUNSWICK, N.J., Sept. 28, 2017 (SEND2PRESS NEWSWIRE) – Capacity LLC, trusted leaders in order fulfillment, e-commerce, and electronic data interchange (EDI), is proud to announce the appointment of Darren Lavelle to the position of Vice President of Client Services.



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As the fulfillment partner of choice for household names and global brands, Capacity is expected to deliver seamless experiences for customers who order products from those high-profile clients. Even with the company's new order management systems in place and more than 10 million orders shipped as of last year, Capacity is facing a more competitive fulfillment sector than ever before. Client communication and customer experience are more business critical than ever before.

Co-founder and CSO of Capacity LLC, Thom Campbell, summarized the importance of his company's newest hire: "We are very excited to announce this addition, as Darren brings decades of leadership experience helping his teams deliver outstanding service. His record at companies like Pitney Bowes and Mimeo.com is notable for delighted clients and team members alike, and his experience gives us a significant advantage as we move into another record year."

Lavelle brings with him decades of experience, leading global customer service teams in the U.S., Europe and India. He brings a practical knowledge of CRM platforms, critical timelines, and supply chain complexity. Lavelle holds a BS in Business Administration from the University of Southern California and an MBA from the University of Arizona. Critically for his position, he understands what people want and how to satisfy those desires through operational performance and exemplary service.

The decision to add a dedicated Vice President of Client Services to the leadership team embodies Capacity's commitment to customer experience. The company is fully focused on meeting the goal of its tagline, "fulfillment delivered," and is confident the appointment of Darren Lavelle will benefit both clients and colleagues to that end.

For more information about Capacity, visit <http://www.capacityllc.com/>.

To connect with a Capacity fulfillment expert, call (732) 745-7770 and select option 3 or visit <http://www.capacityllc.com/contact>.

About Capacity LLC:

Since 1999, Capacity LLC has been offering expert order fulfillment services, warehousing, value-added services, assembly services, and technology solutions to businesses nationwide. Capacity LLC provides a bicoastal fulfillment solution, from four facilities in North Brunswick, N.J., and a fifth in City of Industry, Calif. These strategic locations on both coasts allow for reduced transit times, cost-effective shipping, and more flexible transportation solutions. All four facilities are close to the major ports of Los Angeles/Long Beach and Newark/New York.

Capacity LLC is cGMP certified, operates FDA registered facilities, and is NJ & CA State Board of Health approved food grade. Capacity LLC provides domestic and international distribution to companies of all sizes, from startups to household name brands who ship around the world.

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