

# IDS Makes Fourth Appearance on Mortgage Technology's Annual 'Top 50 Service Provider' List

SALT LAKE CITY, Utah, May 21, 2014 (SEND2PRESS NEWSWIRE) – Mortgage document preparation vendor International Document Services, Inc. (IDS) announced it has made its fourth consecutive appearance on the Top 50 Service Providers list, issued by SourceMedia's Mortgage Technology magazine.

Announced May 19 as a supplement to Mortgage Technology's sister publication National Mortgage News, the Top 50 Service Providers list recognizes lenders "for their accomplishments in four criteria – continued advancement of technology and services, viable revenue model and value proposition, exceptional customer service and unique impact on the mortgage industry." A 2013 finalist for the Lenders' Choice Mortgage Technology Award, IDS was recognized for its achievements in electronic signature adoption amongst its client base and system upgrades made throughout the year.

According to the magazine, "[IDS] boasts that nearly 52% of the document packages and 18% of 4506-T requests that lenders generated with its technology were e-signed in 2013. The company's document preparation system, idsDoc, was integrated with additional LOS platforms and redesigned to include an updated user interface and multi-browser compatibility."

Over the nomination period (April 2013 to March 2014), IDS also completed all January 2014 Dodd-Frank Act changes by November 2013 to allow clients to become familiar with the changes and added E-signature support for FHA documents. In addition, IDS experienced significant corporate growth over the past year. The company increased its overall staff by 45 percent and its customer service staff by 72 percent to maintain its service levels while implementing all of the incoming regulatory changes over the past year. IDS also experienced healthy growth in its customer base, with all sales regions seeing at least a 20 percent increase in new customers.

"At the core of every business decision IDS makes is the question, 'How will this improve service for our customers?'" said IDS Executive Vice President Mark Mackey. "To be recognized for our efforts in this endeavor is truly an honor, and we thank the editorial staff of Mortgage Technology for bestowing us with this distinction for a fourth year in a row."

## **About IDS, Inc.:**

IDS, founded in 1986 in Salt Lake City, Utah, is a nationwide provider of mortgage documents and compliance. IDS services include closing documents, initial disclosures and fulfillment. The IDS flagship doc prep solution, idsDoc, is recognized in the industry for its ability to be customized to meet specific lender needs. The system is backed with compliance and document guarantees. IDS succeeds with unsurpassed customer service, sophisticated

technology, and a diligent compliance team.

Lenders looking to get more out of doc prep can visit the IDS website at <http://www.idsdoc.com/> or call 800-554-1872.

News issued by: International Document Services, Inc.



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