

Network Control Reports Stellar Customer Satisfaction Results

WALNUT CREEK, Calif., May 9, 2014 (SEND2PRESS NEWSWIRE) – Clients of Network Control reported exceptional satisfaction ratings in the company’s recent client key performance metrics report, with 95.5 percent of respondents expressing they are “Very Satisfied” with the services provided, and 97 percent indicating that they would recommend Network Control to other organizations.

“Nothing is more important than our clients,” said Network Control President and CEO Mark Hearn. “We set the highest standards for our company and make it a priority to share those expectations with our clients – we rely on the feedback from our clients to measure our success and help us to focus on the areas that we can enhance.”

Network Control’s services ensure that all client projects are completed on time, on schedule, and for the best possible price. The company’s highly trained team of subject matter experts provide a complete turnkey telecommunications lifecycle management solution, which is unique in the Telecom Expense Management industry.

As an integrated team to an organization’s IT, Sourcing, Procurement and Finance team, Network Control’s clients continue to give them high praise for reducing expenses, improving service levels, identifying billing errors, and optimizing services, all while delivering key reporting metrics to Senior Management as well as automated reports for end users.

One of the many positive responses from Network Control’s survey sums up the reputation that all clients should expect: “Mark, you should be extremely proud of the team and your company. The responsiveness, knowledge, and amount of detail your team of experts provide is paramount to our organization’s success. I have never worked with a support vendor that I feel so confident with and who truly has our best interest in mind. Even our CIO commented recently in an all hands meeting that Network Control has set the bar for service excellence, which we should all work to emulate.”

Trusted by some of the largest brand names in the world, Network Control is “Telecom Chaos Simplified.” Its lifecycle managed solution is unique and, as an unbiased telecom department, Network Control continues to achieve the highest customer satisfaction marks in the industry.

About Network Control:

Network Control is a California-based telecommunications management corporation founded in 1998 with a large operations center in Waverly, Iowa. Network Control acts more as an internal telecom team to its clients. Their fixed fee service offering provides the total lifecycle service from quotes, ordering, contract review and benchmarking; help desk, bill processing, audit and dispute management; reporting and analytics; accounts payable/general

ledger interface for all IT services; voice, data, wireless, conferencing and more. Network Control is not a carrier agent, so the company can offer 100 percent objective and unbiased guidance to clients. The company's TemNet® tool provides Software as a Service (SaaS) and automated reporting pushed to all end users.

Visit <http://www.network-control.net/> or contact tara@network-control.net to learn more.

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