

ReverseVision Announces Launch of Reverse Mortgage Loan Origination System Support Portal

SAN DIEGO, Calif., June 10, 2015 (SEND2PRESS NEWSWIRE) – ReverseVision, Inc. (www.reversevision.com) announced the launch of their new RV Support Portal designed to improve the RV Exchange (RVX) support experience for users of RV Exchange (RVX), ReverseVision's flagship reverse loan origination system (RLOS) platform.

Reverse mortgage lenders use RVX for the full lifecycle of the loan from initial proposal through application, underwriting, closing and post-closing. RVX software guides users through this complex process, and like any system, users occasionally have questions or encounter technical issues that require the assistance of RV support.

The RV Support Portal (<https://support.reversevision.com>) was launched in order to provide faster customer service responses, real-time status updates of support issues and an interactive self-help knowledge base available 24/7. The knowledge base is continually growing with new content added everyday, including solutions to common problems, product tips, software release notes, notices and online manuals making it the one-stop place for users to find information.

The RV Support Portal is aligned with the overall operational strategy ReverseVision has committed to this year of improving efficiencies through technology. Access to the Support Portal is available to all RVX users who set up an account.

"Being able to access our knowledge base after business hours or check the status of an existing support ticket are just some of the benefits of the Support Portal," said Jason Price, support manager at ReverseVision. "We are excited to be able to offer this service and are certain it will enhance workflow and assist in solving users issues in a timely manner."

ReverseVision plans to continue to enhance the RV Support Portal and improve its features as the RV Support Team identifies common issues and user trends.

About ReverseVision:

ReverseVision, Inc. (<http://www.reversevision.com/>) is the leading software and technology provider for the reverse mortgage industry offering products and services focused exclusively on reverse mortgages. More reverse mortgages are originated monthly using ReverseVision's RV Exchange (RVX) platform than all other systems combined. ReverseVision has partnered with some of the finest and fastest growing lending organizations in the U.S. to provide the leading reverse mortgage technology to brokers, correspondents, lenders and investors.

ReverseVision is recognized as a driving innovator in the reverse mortgage industry. ReverseVision continues to improve their software with frequent new innovations building on pioneering capabilities in reverse mortgage interactive graphs, scenario analysis, multi-environment performance analysis and workflow in the origination process.

Twitter: @ReverseVision

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