

# Virtual Mail Small Business Scan Mailboxes Celebrates 5th Anniversary With 1 Millionth Scan

AUSTIN, Texas, June 3, 2019 (SEND2PRESS NEWSWIRE) – Scan Mailboxes® announced today that they took just five years to go from startup to its millionth scan of client mail. Co-founders Ken Brown and Chris Landry started Scan Mailboxes in 2014 with a desire to provide a more efficient way for people to read their mail no matter where they are – saving time and environmental waste in the process.



Send2Press® Newswire

“Today people and businesses are more virtual than ever. They travel, do business all over the world and are more likely to operate their business and affairs through their phones,” explains founder Ken Brown. “We play a critical role for people who are trying to live a more virtual life but still rely on the necessities of the postal service.”

Scan Mailboxes owes its growth in part to its ability to provide customers with an Austin mailing address, a hot commodity due to the city’s growing population and global prestige. “Many of our clients are small businesses who want an Austin mailing address, and we’re able to serve as a registered agent

or provide a corporate mailing address,” points out Brown, as he explains how their Austin location has been advantageous. Scan Mailboxes also benefits from the heavy concentration of apartments within Austin, with individuals who move frequently opting for a more stable, and secure mailbox solution.

“The Scan Mailboxes App allows people to read and manage their postal mail and packages on their phones,” explains founder Chris Landry. After opening mail virtually on the Scan Mailboxes app, the client can then decide what to do with the mail, such as to hold for pickup, shred, forward, or take other action such as depositing checks. In five years, Scan Mailboxes has grown into a role as a comprehensive mailroom solution for businesses and individuals that have deposited over \$15 million in client checks and securely shredded over 3.3 million pages of mail. “We take our client privacy and security seriously, it’s a core part of what we do,” said Landry.

The emphasis on a secure virtual mailbox solution and good customer service has paid off for Scan Mailboxes with a 30% increase in new accounts and a recent office expansion to accommodate its employees and mail handling capabilities. “We’re looking to grow our Texas footprint in the next five years,” explains founder Ken Brown. “The early days were very challenging for us as a startup. Nothing came easy and there were good decisions and bad decisions that we worked through. We’re proud to be a debt-free company thinking carefully about new locations.”

The virtual mail company has also been able to nurture its social mission to expand employment opportunities for Deaf individuals. Since 2014, over 15 Deaf people have been hired to work in its Austin offices through more inclusive hiring, a point of pride for Co-founders Brown and Landry. “There are real issues with finding long-term employment in the Deaf community, and as business owners we can do something about this. Our Deaf employees are incredibly efficient and adept at their jobs, and they are a huge part of our success,” says Brown.

The company is conveniently located near downtown Austin and the Austin Bergstrom International Airport off I-35 and Highway 71/Ben White Boulevard, providing its customers who travel frequently with a convenient pickup location. The company has recently begun advertising in the airport, running a 10-second video spot throughout all hours of the day.

Interested clients and partners may visit <https://scanmailboxes.com> to learn more about the company and to create an account.

Co-founders Ken Brown and Chris Landry are available for comment and engagements.