

# IDS Hits Multiple Daily Mortgage Document Preparation Records in 2015, Achieves Significant Growth Despite TRID Challenges

SALT LAKE CITY, Utah, April 18, 2016 (SEND2PRESS NEWSWIRE) – Mortgage document preparation vendor International Document Services, Inc. (IDS), announced it achieved 11 single-day company records for total document orders in 2015. Overall document fulfillment increased 24 percent from 2014 to 2015, with initial disclosures and closing documents seeing similar growth (26 percent and 22 percent, respectively). IDS also saw increased adoption of its eSign functionality in 2015, with 45 percent more documents electronically signed as compared to 2014.

In terms of new business, IDS experienced the greatest growth in the Northeast region, increasing its new client acquisitions in this area by 46 percent. The company also saw significant gains in the Southeast region (32 percent) and through its affiliate sales in Texas (29 percent).

“2015 was a time of tremendous change and uncertainty for the mortgage industry,” said Mark Mackey, vice president of IDS. “To experience this kind of success in that kind of environment demonstrates not only the importance of documents in the mortgage process, but it is also a testimony to the quality of documents and service IDS provides to the industry.”

Additionally, IDS made many substantive changes to the organization in preparation for the implementation of the TILA-RESPA Integrated Disclosure (TRID). The firm doubled its data storage and processing capabilities, and more than 70 percent of its flagship document preparation system idsDoc had to be altered or adjusted in some way due to TRID requirements.

“Over the course of 2015, we issued six major TRID-related software releases, in addition to our routine system updates, and the attention to detail we paid to these changes really paid off for our customers,” Mackey added. “The feedback we received from clients on how IDS handled TRID was overwhelmingly positive, and our customers seemed to experience fewer issues overall.”

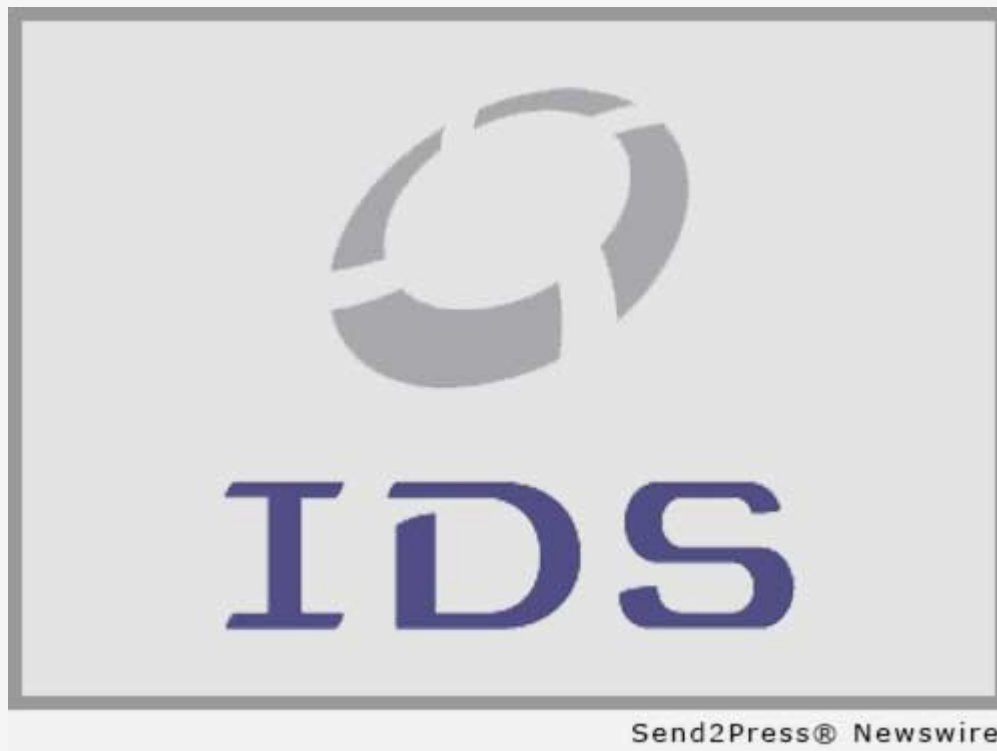
## **About IDS, Inc.:**

IDS, a Reynolds and Reynolds company, was founded in 1986 in Salt Lake City, Utah, and is a nationwide provider of mortgage documents and compliance. IDS services include electronic signatures, closing documents, initial disclosures, document fulfillment and integration with leading loan origination systems and eClosing platforms. The IDS flagship doc prep solution, idsDoc, is recognized in the industry for its ability to be customized to meet specific lender needs, particularly in regards to major industry compliance changes.

More information: <http://info.idsdoc.com/>.

Twitter: @idsDoc #mortgage #TRID

News issued by: International Document Services, Inc.



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