

# International Document Services Breaks Its Mortgage Document Preparation Volume Records in 2012

SALT LAKE CITY, Utah, March 26, 2013 (SEND2PRESS NEWSWIRE) – International Document Services (IDS), a mortgage document preparation vendor, saw an unprecedented period of record month-over-month volume in 2012. In addition, the firm also experienced increased demand for its initial disclosure services.

Compared to 2011, IDS saw a 144.5 percent increase in initial disclosure orders throughout the year. Total 2012 document orders increased 70.4 percent from 2011, and IDS grew its client base by 40 percent over the same period.

IDS Executive Vice President Mark Mackey attributes the company's growth in 2012 to historically low interest rates, compliance and constantly changing regulations, which contributed to lenders reevaluating their third party vendors especially on the document side of the process.

"It's really quite simple. Lenders want a vendor that can ensure compliance, and IDS gives this assurance to our clients," Mackey said. "Furthermore, IDS also has ramped up its customer support staff to ensure that we're able to handle increasing volume without sacrificing our responsive customer service."

IDS also received the Mortgage Technology Lenders' Choice Award in October during the 99th Mortgage Bankers Annual Convention. The recipients of Mortgage Technology Magazine's "Top Tech-Savvy Lenders and Servicers" voted on the award.

"IDS strives to create raving fans, and receiving this particular award validates our efforts," Mackey added. "We're so thrilled to have won the Lenders' Choice Award in 2012 and thank all of our customers that voted for us."

## **About IDS Inc.:**

IDS is a nationwide provider of mortgage documents and compliance. IDS services include closing documents, initial disclosures and fulfillment. IDS's solution, idsDoc, is recognized in the industry for its ability to be customized to meet specific lender needs. IDS backs the system with unsurpassed customer service, cutting-edge technology, compliance and document guarantees and a solid compliance team. Lenders looking to move forward when it comes to doc prep can visit the IDS website at <http://www.idsdoc.com/> or call 800.554.1872.

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